

[0016] Figure 5 is a block diagram of the message display shown in Figure 1 with a drink menu, including a soft drink option, displayed in response to the selection of the drink option in Figure 4.

[0017] Figure 6 is a block diagram of the message display shown in Figure 1 with a soft drink menu displayed in response to the selection of the soft drink option in Figure 5, including an image of a touch screen numerical keypad for entering quantity.

[0018] Figure 7 is a block diagram of the message display shown in Figure 1 with a reservation menu, including a ticket for show option, displayed in response to selection of the reservation option shown in Figure 3.

[0019] Figure 8 is a block diagram of the message display shown in Figure 1 with a show ticket reservation menu, including a comedy option, displayed in response to selection of the ticket for show option shown in Figure 7.

[0020] Figure 9 is a block diagram of the message display shown in Figure 1 with a comedy reservation menu,

including a show x option, displayed in response to selection of the comedy option shown in Figure 8.

[0021] Figure 10 is a block diagram of the message display shown in Figure 1 with a show x reservation menu displayed in response to selection of the show x option of Figure 9.

[0022] Figure 11 is a block diagram of the message display shown in Figure 1 with an image of a touch screen numerical keypad displayed in response to selection of the "other" option of Figure 10.

[0023] Figure 12 is a block diagram of the message display shown in Figure 1 with a reminder message displayed in response to selection of the show x reservation selection shown in Figure 10.

[0024] Figure 13 is a block diagram of the message display shown in Figure 1 with a personal message menu displayed in response to selection of the personal message option shown in Figure 3.

[0025] Figure 14 is a block diagram of the message display shown in Figure 1 with an image of a touch screen

alphanumeric keypad displayed in response to at least one of options 1, 2 or 3 shown in Figure 13.

[0026] Figure 15 is a block diagram of a second message display shown in Figure 1 illustrating delivery of the personal message shown in Figure 13.

[0027] Figure 16 is a block diagram of the second message display shown in Figure 15 with a reply message menu.

[0028] Figure 17 is a block diagram of the service center display shown in Figure 1 with exemplary messages received at the service center.

[0029] Figure 18 is a block diagram of the service center display shown in Figure 17 with an exemplary reply menu.

[0030] Figure 19 is a block diagram of the second message display shown in Figure 15 illustrating delivery of a message from the service center and providing for a yes or no response.

#### DETAILED DESCRIPTION OF THE INVENTION